HHHA/AHC  284  281  273  251  253  248  254  251  245  255  245  251  245  255  257  33  33  33  35  35  37  38  311  308  310  313  332  302  310  316  317  348  341  345  35  37  38  317  38  310  313  332  302  310  316  317  348  341  345  35  37  36  317  348  311  300  313  302  310  316  317  348  347  348  345  35  37  36  317  348  34  348  345  345  345  458	Social Service 2023 Executive Summary Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec																					•											
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Average Wait Time (in Working Daps)*  16  9  4  4  10  13  15  19  28  30    Assistance *  Financial Assistance  737  853  963  230  747  686  612  671  514  473    Burial or Cremation  201  181  178  155  170  186  130  227  151  137    HHHA/AHC  284  223  230  301  35  35  37  38    Step Up  304  311  308  310  1313  321  302  310  315  135  1456  147    Ryan White  1,196  1,398  1,580  1,309  1,414  1,473  1,422  1,499  1,51  1,416    Call Center <sup>3</sup> Calls Received  7,290  7,255  8,334  6,685  7,359  7,066  7,597  7,597  7,690    Call Center <sup>3</sup> Calls Received  7,290  7,255  8,334  6,685  7,359  7,066  7,597  7,597  7,690    <	687 180	687		872	872	10	1,110		1,051		1,185	1,1	54	1,254		1,048	974		588	58	94	79	s	ervices	questing Servic	ts Reques	lients	Clie					
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## Notes & Highlights

1- This measure is the number of days for an appointment.

2- 'Assistance' is defined as the number of monthly and/or ongoing services for Financial Assistance, Step Up, Ryan White, Transportation, HHHA/AHC, Long-Term Care, Adult Day Care, Group home, and Burials/Cremations. Starting in 2017, ongoing cases are included.

3- 'Call Center' is defined as the number of calls received.

4- Social Service provides housing assessments to determine eligibility for Social Service programs or for community agency programs. Social Service Offices are coordinated "Intake for Adults without Children." The completion of the assessment assists Social Service staff decide which housing program is appropriate. This is the number of assessments done per month.

5- Services for clients that do not meet the Clark County Social Service eligibility but are in need of resources in the community. The CARE team provides resource navigation to community residents.

6- Code 19 is a social work intervention for current and previous clients that need additional services due to their change in housing and/or situation.

\* Report is no longer available.